

CONTACTING US

For all EMERGENCY calls
please phone:

**South Wales
EMERGENCY
0800 052 0400**

**South West
EMERGENCY
0800 365 900**

For all NON EMERGENCY
calls please phone:

**South Wales
General Enquiries
0845 601 3341**

**South West
General Enquiries
0845 601 2989**

Our aim is to help you, your family, your staff or your tenants work in safety whilst operating in the vicinity of our equipment. Our key message is to always remember that electricity cables and lines can be dangerous – the general rule is **"Keep well clear and stay safe"**.

If you, your family, your staff or your tenants are in any doubt whatsoever about your safety in relation to work in the vicinity of our equipment then please feel free to contact us for advice and help on one of the following telephone numbers - we will be very pleased to help.

**South Wales enquiries:
0845 601 3341**

**South West enquiries:
0845 601 2989**

Remember

**Stay away
stay safe**

WESTERN POWER 
DISTRIBUTION

Serving the South West and Wales

**Stay away
stay safe**



This leaflet has been designed to explain how, by working together, we can make sure that activities in the vicinity of our equipment on your property are carried out safely.

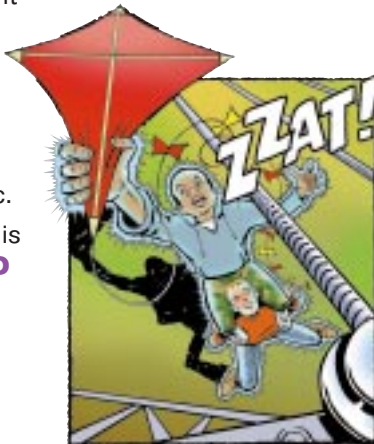
Overhead Lines and Underground Cables are designed to be safe and inaccessible in normal circumstances. As an example, our overhead lines are erected at a height that is designed to minimise the risk of contact with objects and vehicles.

However, it is possible for a potentially dangerous situation to occur should anything be allowed to touch or to get too close to the overhead line.

Examples of circumstances where contact with our lines could occur include;

- During demolition, alteration or construction of any building (such as a barn, store, silo or slurry containment structure.)
- Where alteration to ground levels has occurred due to excavation or tipping
- During the erection of, or work upon, scaffolding structures
- During the use and movement of large equipment and plant
- During leisure activities that use long objects such as boat masts, fishing rods, tent poles, kite lines etc.

The safest approach is to **LOOK AROUND YOU AND STAY AWAY FROM THE LINES.**



It is also important to note that underground cables can be found anywhere and not just in highways and footpaths and that major excavations should not start until you have checked with us that there are no cables in the vicinity of your work.

If you would like any more information on this subject, we have produced two simple guides that are designed to help explain how danger can be avoided;

- Avoidance of Danger from Electricity Overhead Lines and Underground Cables
- Avoidance of Danger from Electricity Overhead Lines during Leisure Activity

The Health & Safety Executive (HSE) also publish a leaflet called "Shock Horror" which is written along similar lines and aimed specifically at the agricultural industry.

If you would like copies of any of these leaflets, please call us on our general enquiries number.

More detailed information is also published in the following documents available from the HSE.

GS6 – Avoidance of Danger from Overhead Lines

HSG(47) – Avoiding Danger from Underground Services

AFAG804 - Electricity at Work: Forestry and Arboriculture

It can be difficult to tell the difference between telephone lines and electricity lines – so please don't try. It is far safer to treat all overhead lines as **DANGEROUS.**



If you find objects hanging from lines or poles (such as fishing line, chains, ropes) **PLEASE STAY AWAY, KEEP EVERYONE ELSE AWAY AND CALL US ON ONE OF OUR EMERGENCY NUMBERS.**

**South Wales 0800 052 0400
EMERGENCY**

**South West 0800 365 900
EMERGENCY**

If possible, please be ready to provide us with an accurate location or set of directions together with a contact telephone number – this will help us in getting our staff to site quickly to minimise any danger.

If someone or something has made contact with an overhead line, you should immediately clear the area to at least 50m away from the damage because the line could still be live, or become live again.

DO NOT ATTEMPT TO TOUCH OR MOVE ANYTHING THAT LOOKS AS THOUGH IT MIGHT STILL BE CONNECTED TO OUR SYSTEM. YOU COULD BE PUTTING YOURSELF IN SERIOUS DANGER.

